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**Subject:** Information Bulletin - 13 July 2023 - Piha, Karekare and Anawhata Stickered Residents Group  
**Date:** 13 August 2023 at 5:58 PM  
**To:** Piha Karekare Anawhata Stickered Properties [pihakarekarestickered@gmail.com](mailto:pihakarekarestickered@gmail.com)

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PK

Hi everyone,

Firstly, today we have reached the 6 month milestone since the cyclone. Take care of yourselves and we hope you all go ok as we cross the 6 month mark. Thanks to all who went along to the blessing on Saturday to mark this occasion, and we especially thank Desley Simpson, our Deputy Mayor, for attending an event that had great meaning for our community. Thanks to Tanya and Jenene for your organisation too!

### **Minutes of the meeting of PKASRG on 6 August 2023**

Affected residents from Karekare, Piha, Muriwai, Titirangi, Green Bay, Waiatarua and members of Council and Government met at Piha for a constructive meeting on Sunday 6 August. The questions supplied by affected residents were insightful and helpful.

We appreciate the clear way the Council answered questions.

We also heard the frank answer from Council that there are still many unknowns.

We've attached a copy of these minutes below.

### **Do you have questions around the categorisation/managed retreat process? Please help us build the database of questions:**

We are still building the question database so keep your thoughts/questions/potential issues coming!

Here's the link to the the Google form:

<https://forms.gle/ysCv2Vy1BetJRyAD8>

You are also welcome to email any questions to us as well. We believe we are all part of this planning process and your contribution is valued and needed!

### **Auckland Council Update for Flood Affected Properties.**

Auckland Council presented at two meetings in urban West Auckland last week on 7/8 August. We have attached a copy of the slides they used if you want to take a look.

### **For those with aSection 36 or Section 72 Note on Your Property**

Some property owners in Muriwai are having insurance claims declined because of Section 36 or Section 72 on Certificate of Title, Building Consents or LIMS, and being asked to provide feedback to insurance companies in a very short timeframe.

If you own a property that has a Section 36 or Section 72 note on your property Title, please let us know so we can connect you up with others in this situation.

### **GHD geotech work**

Expect the GHD report to be completed by the end of September. GHD are using the Australian Geomechanics Society Landslip Risk Management methodology (AGS2007) to form their assessment/report. <https://landsliderisk.org/resources/guidelines/>

### **Simon Fraser at Piha Library on Wednesdays in August:**

Simon Fraser, Community Liaison Lead for Piha and Karekare, will be available to discuss any recovery-related issues at the Piha Community Library, 10.30am to 12.30pm on Wednesday's. Simon will be at the Library on 16 August, 23 August and 30 August. Please note the change of day from a Monday to a Wednesday. If you are unable to make these times you can contact Simon via email

if necessary. If you are unable to make these times, you can contact Simon via email at [karekare@aucklandcouncil.govt.nz](mailto:karekare@aucklandcouncil.govt.nz) or [piha@aucklandcouncil.govt.nz](mailto:piha@aucklandcouncil.govt.nz)

### **Update re Council request for property owners to upload information**

Council requested in recent letters that property owners upload relevant reports and documents to help Council make decisions about property categories. It is worth noting that any information you upload will be placed on the property file and often the LIM report for the property.

We suggest you carefully consider sharing information with Auckland Council because of these reasons. It is worth noting that Council is bound by law to act on information it receives about properties and is required to list certain types of information on the LIMs if it receives it.

As a further note, we have heard of one instance where information was shared with Council and it has resulted in Council undertaking further action because of a boundary issue (that has nothing to do with the cyclone!)

Here are other points to note:

- 1. Expect to know the category your property is in towards the end of this year.*
- 2. If your property ends up as category 3 expect the buyout process to be slow.*
- 3. If you are considering rebuilding/repairing, but could end up in category 3 there will be important things for you to consider. In Christchurch those who did not take the voluntary payout could not get future insurance, lost access to Council services/utilities etc, could not get building permits etc.*
- 4. It is really important to talk to the NZCRS (New Zealand Claims Resolution Service) about your individual property. Using the free services of the NZCRS to grow your understanding could save you money, time and a few hard lessons.*
- 5. Some white and yellow stickered properties, and even properties who currently don't have any sticker, could still end up in Category 3 after the assessment process*

Note: The points above are based on our discussions with other groups and informal discussions with those in Government and Council. They are informed opinions rather than hard facts. We are trying to raise awareness of more realistic expectations (and awareness of potential pitfalls ahead) for everyone in our group.

### **EQC Land Settlement Offers**

Property owners are starting to get offered land settlements from EQC (via their insurance companies) for damage to land.

**After having an extensive conversation with NZCRS we strongly suggest that before accepting the first offer as a settlement, speak with NZCRS to run through your individual situation. Often, the first offer isn't the best offer and negotiation is very much worthwhile.**

The NZCRS is a free service that provides residential homeowners with advice, case management support where appropriate and access to legal, technical and well-being services to help achieve timely, fair and enduring resolution of residential insurance claims resulting from natural disasters.

You can contact NZCRS on 0508 624 327, email [contact@nzcrs.govt.nz](mailto:contact@nzcrs.govt.nz) or visit [nzcrs.govt.nz](http://nzcrs.govt.nz).

### **Kia Kaha Karekare Charitable Trust**

Kia Kaha Karekare's purpose is to benefit the Karekare community by fundraising and applying for funds to support the cyclone recovery. If you would like to be updated on Kia Kaha Karekare please register <https://forms.gle/YZ4mtoUgmomVEWpRA>

### **Titirangi Area**

You can join the stickered Titirangi residents database and receive their newsletters by emailing: [stickereditirangiresidentsarn@gmail.com](mailto:stickereditirangiresidentsarn@gmail.com)

contacting: [secretary@muriwai.org.nz](mailto:secretary@muriwai.org.nz) or [ps@msrg.org.nz](mailto:ps@msrg.org.nz)

### **Muriwai Stickered Residents Group**

If you are interested in receiving the Muriwai Group's Newsletter you can join them by this link: <https://msrg.org.nz/#join-us>

### **Placarded Property Numbers Summary:**

The last reported numbers by Council as at 1 August 2023 for stickered properties are: 74 red and yellow stickered properties across the Karekare, Anawhata and Piha area.

Red in Karekare/Piha: 31

Yellow in Karekare/Piha: 43

**Total red/yellow placarded: 74**

Breakdown by area:

Piha:

Red: 18

Yellow: 24

Karekare:

Red: 13

Yellow: 19

### **Mental Health**

#### **Free Mental Health Support**

Family Action offer free counselling sessions to those affected by the storms.

Phone: [09 836 1987](tel:098361987) or [0800 326 327](tel:0800326327) Email: [office@familyaction.org.nz](mailto:office@familyaction.org.nz)

Website: [www.familyaction.org.nz](http://www.familyaction.org.nz)

### **Great podcasts to listen to**

The Australian Red Cross has a very helpful podcast called After the Disaster

Here's the link to the podcast. <https://podcasts.apple.com/nz/podcast/after-the-disaster/id1586057154>

Thanks to Caroline from the Muriwai Stickered Residents Group for sharing this podcast. The podcast is presented by Antonia Prebble and Jacqui Maquire, a clinical psychologist. They discuss the three stages we typically go through following a disaster and how we can best look after ourselves - and one another - during these different periods. This was recorded post Cyclone Gabrielle so has some really relevant information and I know from listening to the podcast that I can see the stages etc and reflect on these:

<https://podcasts.apple.com/nz/podcast/vol-x-looking-after-yourself-in-the-face-of/id1674452457?i=1000616654453>

### **Helpful App**

We would also like to recommend an app called 'Balance'. This is a meditation and sleep app which we've found helpful

Please let us know if you have any suggestions for the group and please feel free to share any important information that you may have which you would like us to pass on to the group.

### **PKASRG purpose:**

1. To maintain a database of affected properties in the Karekare, Piha, Anawhata, Waiaatarua area. (maintained by Nina Mardell and Tasha Gray)
2. To share information/knowledge between members of the group
3. To share information from affected residents with organisations
4. To be a contact point for organisations/Council/government/help/assistance
5. To be an information conduit

\* Note others from wider afield are on our database to receive our information bulletins. Welcome to

you!

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Ngā mihi

Tasha Gray and Nina Mardell

Ph Tasha Gray: 021 02749136 (Red Stickered Piha)

Ph Nina Mardell: 021 152 2538 (Red Stickered Piha)



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